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This letter provides a quick overview of what's available with your QuickBooks Subscription and how you can learn to use QuickBooks to better manage your business.

QuickBooks Subscription

The following services are available with a QuickBooks Subscription:

- **THE LATEST QUICKBOOKS** With any Subscription, you can rest assured that your product will **never be out of date** – you will always have the **latest QuickBooks business tools, resources and technology** working for you. You will automatically receive all future QuickBooks enhancements, updates and new product releases at no additional cost to you.
- **UNLIMITED SUPPORT AND CONSULTATION** If you have selected a Subscription with unlimited support and consultation, you never have to pay any additional fees to speak one-to-one with a **QuickBooks expert**.

We work with our customers all year long to make sure they get answers to their questions as quickly as possible, and that they always know how to get the most out of QuickBooks. It's like having a QuickBooks expert as part of your team!

The unlimited support plan also includes unlimited access for you and your employees to a **members-only online support Web site** that includes real-time chat and email support. If you are subscribed to a support plan, you can access this site at support-members.quickbooks.ca

- **QUICKBOOKS PAYROLL** The only **fully-integrated** payroll service **guaranteed** to work with QuickBooks. Never use a separate piece of software or pay someone else to do your payroll again. Run payroll when it is most convenient, and there is no re-entry of accounting information.

With QuickBooks Payroll, you are always **compliant** with the latest government payroll tax tables and tax forms. You automatically receive payroll updates as they become available from the federal or provincial government. By adding payroll to your Subscription, you can accurately pay employees, file T4s, manage Records of Employment, and much more!

Many customers add **QuickBooks Direct Deposit** to their Payroll Service and never have to bother with another pay cheque again. Easily transfer wages directly into your employees' bank accounts. For more information on QuickBooks Direct Deposit or to sign up for this service, open QuickBooks and from the **Employees Menu** choose **Set Up QuickBooks Payroll**, then select **About Direct Deposit**.

- **QUICKBOOKS CHEQUES AND SUPPLIES** All QuickBooks Subscription customers are entitled to a **10% discount** on the purchase of cheques and supplies. Intuit Supplies is proud to partner with Davis & Henderson, the #1 Cheque supplier in Canada, to meet all your business supplies needs. **To order, call Intuit Supplies at 1-877-445-3233 and mention code 340.**

Intuit Canada is here to help. We have developed a number of support solutions in QuickBooks, online and on the phone.

1 Within QuickBooks

- The most comprehensive support is available right inside QuickBooks. We've included electronic versions of the User Guide and the Learning Guide with easy-to-follow lesson plans. You can also search QuickBooks help and support database by asking a question. Questions can be asked in our **Help & Support Centre** (Select the **Help** menu, then **Support**) or on ANY of the many screens within QuickBooks.

2 Online

- You can find additional support at www.quickbooks.ca/support This Web site contains a searchable knowledgebase with hundreds of articles that address our customers' most frequently asked questions. For customers who have unlimited support as part of their QuickBooks Subscription, they can also access the members-only area for real-time chat and email support.

3 Live

- **PHONE** Every QuickBooks 2006 customer receives one free support consultation with a QuickBooks expert (within 60 days of registering your product). To talk with an expert, call 1-877-772-9158. Please **note** that we give priority to our unlimited support plan members, so wait times may vary.
- **PROADVISORS** ProAdvisors are a network of accountants and bookkeepers across Canada who are certified in QuickBooks and can help you with your business. To find a ProAdvisor in your area, visit findadvisor.intuitadvisor.ca

We'd like you to know that there is an entire team of professionals dedicated to you. They are determined to help you get the best products and services to ensure you always know how your business is doing.

Thank you for choosing QuickBooks! We appreciate your business and look forward to serving you in the future.

Best Regards,



Yves Millette
President and CEO, Intuit Canada

PS If you change any of your company (e.g. address, phone number or email) or billing information (e.g. credit card expiry dates or bank account numbers) while you are subscribed to the QuickBooks Subscription, please call **1-877-442-8909** to update your information to ensure there is no interruption in your service.